



INFORMED FINANCIAL CONSENT INFORMATION

Please read the following information carefully.

Colin Street Day Hospital will provide you with an estimate of your hospital costs either prior to your admission day or on the day of your procedure.

When you indicate your acceptance of these terms you are acknowledging and agreeing to the matters listed below which are conditions of admission. If another person (for example a spouse or family member) is responsible for payment of the account, then they too should read this document before accepting the terms outlined in the Informed Financial Consent.

Private Health Insured Patients: - please confirm the following with your health fund prior to admission:-

- Does my policy cover me for this procedure? Ask for written proof from your health fund quoting the MBS item numbers given to you by your doctor.
- Do I have an "excess" on my policy?
- Does my policy have exclusions or restrictions for treatment? e.g. plastic/reconstructive procedures.

A. Actual Expenses incurred may differ from the estimate provided.

Whilst every effort has been made to provide an accurate estimate of the expenses you may incur, the estimate may vary. A variation to the estimate of costs provided by the hospital may be due to specific terms of your private health insurance policy: -

For example:-

- The hospital relies on formation provided by your health fund which may change.
- Your treating doctor may vary the proposed procedure / item numbers.
- The health fund may perceive your procedure as potentially cosmetic in nature, thus making you potentially responsible for payment. This can occur after the health fund has approved your procedure and the surgeon has conducted the surgery. CSDS Reception Staff will make every effort to advise you if this could be the case with your procedure.
- When a prosthesis (an implanted medical device) is required for your treatment, most devices are fully covered by your health fund. However, based on your specific clinical need, your doctor may recommend a device that requires a gap payment by you. Your doctor will generally advise you if this is the case, however, if unforeseen circumstance should arise during the procedure it may be necessary for your doctor to use a different prosthetic device without prior notice to you. If this happens, there may be additional costs to you.
- Uninsured patients will be fully liable for the cost of their prosthesis /implanted medical device and payment is required on the day of surgery.

B. You agree to pay any balance of expenses actually incurred

Your final account will reflect:-

- The actual procedure performed
- Accommodation cost

- Medications (generally only if uninsured)
- Fee for incidentals (generally only if uninsured)
- Excesses
- Any balance payable by you

As noted in the section entitled "Estimate of Patient Expenses", actual costs that are known and advised prior to your admission are payable before or on the day of admission and any additional costs are payable on discharge.

As a condition of admission, once you have indicated your acceptance of these terms, you will be taken to have agreed to pay your final account. If you have genuine concerns, or a bona fide dispute regarding the final account (for example you did not receive a service or item listed) you agree to raise this with hospital reception staff as soon as possible after receiving the account and to use your best efforts to resolve any dispute at the time of discharge or within 7 days of discharge.

- C. You must pay the full amount or any outstanding balance if your insurer (or other payer) does not cover the cost of treatment

If the rates charged by CSDS are higher than the reimbursement paid by your health fund / insurance company / Medicare / Workers Compensation insurer, you are responsible for paying the balance of the hospital's rates. If for any reason health insurance benefits do not apply to your procedure post procedure e.g., the health fund now deems your procedure cosmetic in nature or if there is not a medical reason to support your procedure, you must pay the charges that arise from your admission to the facility.

- D. You are responsible for accounts from other providers

You are responsible for payment of other accounts you may receive, which may include:

- the treating surgeon
- the anaesthetist
- pathology services

Self or Uninsured Patients:-

- Total payment for your procedure must be paid on admission. Payment can be made by Eftpos, Visa, MasterCard or bank cheque.

Workers Compensation / Workcover: -

- A claim must be lodged and accepted with your employer's insurer prior to admission. CSDS requires written approval and a claim number from the insurer before your procedure can be performed at this facility. If this is not received, you will be responsible for payment on admission and then seek expenses back from your employer.

DVA: -

- Colin Street Day Surgery has a hospital provider agreement with DVA. Our Reception team will advise you if you have full cover or not.

If you have any questions with regards to your account, please contact Colin Street Day Hospital's Admissions Officer on 08 9321 4256